

29 November 2023

## Parental Code of Conduct

Dear Parent or Carer,

We are appreciative of the strong support from parents and carers in their interactions with staff and when coming onto the school site. The vast majority of parents, carers and others visiting our School/Academy are keen to work with us and we are fortunate to have a very supportive parent body. To help manage positive relationships between parents and school, we have a parent and visitor code of conduct which applies to all academies within Exceed Learning Partnership. I have included a link to this [here](#). The aim of the policy is to provide a reminder to all parents, carers and visitors about the expected conduct.

This code requires parents, carers and visitors to:

- respect our school values and caring ethos
- act as positive role models by demonstrating respect towards other individuals and the school building and setting a good example in both speech and conduct
- understand that both teachers and parents need to work together for the benefit of the students
- seek advice from school staff to clarify a child's version of events with the school view to help resolve a situation
- ensure the behaviour of their child/children is acceptable in all public places and the community.

We also have a duty of care for all staff and students and we strive to ensure they have a safe and protective environment in which to work. On rare occasions, there has been a small number of incidents where parents, carers or visitors have not acted as positive role models. In particular, we ask that parents, carers and visitors avoid:

- bringing dogs into the school site
- shouting at members of school staff, either in person or over the telephone
- smoking and drug use on or near the site
- use of offensive language
- aggression, threatening behaviour, verbal and/or physical abuse towards members of School/Academy staff or the wider school community.

The above examples are of course not an exhaustive list.

We continue to welcome and encourage parents/carers to participate fully in the life of our school and are pleased to do this in partnership with you.

Yours sincerely,  
Mr C Metcalfe  
**Principal**